

NMA AGM 2024



**Nepean Multicultural Access Inc.
2023 -2024 Annual General Meeting
Report**

18th November 2024

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About Nepean Multicultural Access:

The aim of the organisation is to su provide services under social justice principles with the aim to improve the quality of life of the people accessing our service by assisting their participation in the Australian community, equal access to resources and services and to assist the develop their own potential and independence.

OUR MISSION :

We are committed to work with the communities and service providers in the Nepean Region to support the building capacity of individuals and community groups and to assist their equal participation in all aspects of life.

OUR VISION:

**Celebrating Diversity
Engaging Communities
Encouraging Participation**

OUR VALUES:

**Respect.
Inclusion.
Accountability.
Continuous Improvement**

President's Report

It is my pleasure to present the Nepean Multicultural Access report for 2023-2024. First, I would like to acknowledge the original custodians of the lands and waters, the Dharuk people, on whose land we are meeting today. I also like to pay my respect to elders present, past and emerging and welcome all Aboriginal and Torres Strait islanders here with us today.

Also, I would like to extend a big thank you to Penrith City Council for providing these premises to us free of charge and their support is very much appreciated.

All our regular services for the year, such as Settlement Services, Multicultural Mobile Day Care Program, St. and Mary's Area Community Development Project worked in close collaboration with:

- ☐ Penrith Multicultural Interagency, that NMA convenes leading the planning and delivery of the Harmony Day, Refugee Week and equally important advocated on the emerging needs of CALD communities in the area
- the Nepean Blue Mountains Local Health District, Multicultural Health Service, ongoing support and collaboration
 - Penrith City Council; we actively participated in the Multicultural Working group and supporting the consultation process for the Multicultural Action Plan 2024-2027,
 - and we supported the delivery of ORIENTATION TO LIFE IN AUSTRALIA sessions for newly arrived refugees from different parts of the world.

In May this year the executive committee started working on a restructuring proposal for the upcoming retirement of our manager. It would be remiss of me not to reiterate again a big THANK YOU to Laura for the way that she has made this organization what it is today, a leading service provider in the Nepean area.

We would like to take this opportunity to acknowledge our funding bodies the Department of Health, Department of Home Affairs and the Department of Communities and Justice. I also like to thank all our partners at Government and non- government level for their continued support.

A special Thank You to our very dedicated staff and volunteers for their untiring work providing these services, always with a friendly smile.

Finally, to my fellow committee members Thank You for your time and professional effort during the last few years, time and again we have proved that our organization is one of the best around thanks to your input and dedication.

J. Joosten.

Treasurer's and Auditor's Reports

I am delighted to present the audited financial statement of Nepean Multicultural Access Inc. (NMA) for the period ending 30 June 2024. The organisation is in a sound financial position and the future looks promising for the organisation despite the consistent challenges of a changing and struggling economy. This year has been difficult. Continued high inflation and growing expenses to operate our programs has meant that strict operational changes have been required to ensure our funding has remained adequate. While the future of NMA is still solid, there may still be some difficult days and decisions ahead.

The submitted Financial Statements are in accordance with the NSW Government's Standard Community Services 2010-11 service agreement and Reporting Guidelines and the Federal Government's Australian Charities and Not for Profits Commission Act 2012 and regulation 2013. In summary, I pleased to report a successful year for NMA with the Statement of Financial Position showing an income for the year of \$787000.38 which came mostly from grants received from the Department of Health Services, Settlement Services International and the Department of Social Service.

Our expenditure for the year was \$781550.14. Much of this expenditure was on staffing costs, including salaries and superannuation contributions. Other significant costs include program costs, office expenditure, insurance and necessary costs arising out of the upgrade of materials.

Our Statement of Financial Position shows accumulated funds of \$332900.26. All Financial Statements for the year ending June 2024 are attached showing that NMA's accountability obligations for the year have been met on time and when they become due and payable.

Therefore, there are reasonable grounds to believe that NMA is in a stable financial position and is well placed to remain so into the future.

I would like to take the opportunity to give thanks and praise to my fellow colleagues on the Management Committee for devoting their own time to the organisation and for steering the organisation into its current, solid position.

NMA are lucky to have exceptional, thoughtful and experienced staff who regularly go above and beyond the needs of the organisation. NMA's strong position in the market is grounded in the superb efforts of its staff. I thank each and every staff member who has contributed to NMA over the past twelve months and applaud them for their efforts during this challenging time.

Grant Wiblin
Treasurer

Nepean Multicultural Access Inc

ABN 99 948 708 925

Financial Statements

For the year ended 30 June 2024

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NEPEAN MULTICULTURAL ACCESS INC
A.B.N 99 948 708 925

Audit Report to the Members
For the year ended 30 June 2024

Scope

We have audited the financial report of Nepean Multicultural Access Inc. comprising the profit and loss account, and balance sheet, for the year ended 30 June 2024.

The committee is responsible for the financial report and they have determined that the accounting policies used are appropriate to meet the needs of the Associations Incorporation Act, the needs of the members, DoHAC – Department of Health and Aged Care, Settlement Service International, Department of Communities Justice, Wentworth Healthcare Ltd, Penrith City Council.

We have conducted an independent audit of the financial report in order to express an opinion on them to the specified users. No opinion is expressed as to whether the accounting policies used, are appropriate to the needs of the specified users.

The financial report has been prepared for the purpose of fulfilling the requirements of the specified users. We disclaim any assumption of responsibility for any reliance on this report or on the financial report to which it relates to any person other than the specific users, or for any purpose other than that for which it is prepared.

Our audit has been conducted in accordance with Australian Auditing Standards to provide reasonable assurance as to whether the financial report is free of material misstatement. Our procedures included examination, on a test basis, of evidence supporting the amounts and other disclosures in the financial report and the evaluation of accounting policies and significant accounting estimates. These procedures have been undertaken to form an opinion whether, in all materials respects, the financial report is presented fairly in accordance with the Accounting Standards and other mandatory professional reporting requirements and statutory requirements so as to present a view which is consistent with our understanding of the company's financial position and the results of its operations.

The audit opinion expressed in this report has been formed on the above basis.

Audit Opinion

In our opinion, the financial report of Nepean Multicultural Access Inc for the year ended 30 June 2024 presents fairly in accordance with applicable Accounting Standards and other mandatory professional reporting requirements in Australia for the year ended 30 June 2024.

Michael Godwin

Michael Godwin

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NEPEAN MULTICULTURAL ACCESS INC
A.B.N 99 948 708 925

Management Committee's Report
For the year ended 30 June 2024

Nepean Multicultural Access Inc. (NMA) is a non-profit organisation funded by the Commonwealth and State government to support all residents in the Nepean region, including culturally and linguistically diverse (CALD) migrants and refugees, to achieve equal participation in the Australian community.

In the opinion of the Committee, the accompanying financial report presents a true and fair view of the financial position of Nepean Multicultural Access Inc. as at 30 June 2024 and its performance for the financial year ended on that date.

Committee Members

The names of committee members were listed on the date of this report.


John Joosten	President
Caroline Goosen	Vice President
Connie Reid	Public Officer
Grant Wiblin	Treasurer
Anne Elliott	Secretary
Andrew Reid	Ordinary member
Mia Joosten	Ordinary member
Mark Geering	Ordinary member
Poni Simi	Ordinary member
Risa Koek	Ordinary member
Mahnaz Mirhosseini	Ordinary member

Operating Results


The operation result of the organisation was a surplus represented by Income exceeding expenditure

Year ended	Year ended
30 June 2024	30 June 2023
\$5,450.24	(\$1,430.94)

This Statement is made in accordance with a resolution of the Management Committee and is signed for and on behalf of the Committee by:



John Joosten
President



Grant Wiblin
Treasurer

28/8/2024

Dated:

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NEPEAN MULTICULTURAL ACCESS INC
A.B.N 99 948 708 925

Consolidated Accounts
Statement of Financial Position
For the year ended 30 June 2024

	2024		2023
	\$		\$
ACCUMULATED FUNDS	332,900.26		327,450.02
Represented by			
CURRENT ASSETS			
NMA - Term Deposit Account	760,000.00	1	813,792.90
NMA - General Account	26.47		8,839.80
NMA - Business Online Saver	84,085.03		10.52
Accounts Receivable	28,259.99		25,488.98
Cash on hand -CSS1,HACC,ADMIN	910.00	2	1,110.00
TOTAL CURRENT ASSETS	873,281.49		849,242.20
Non-Current assets			
Bus at Net Cost	20,995.21	3	26,243.75
TOTAL NON-CURRENT ASSETS	20,995.21		26,243.75
TOTAL ASSETS	894,276.70		875,485.95
CURRENT LIABILITIES			
Payables	32,890.90	4	27,108.38
Grant received in Advance-Projects	3,000.00	5	2,230.00
Allocations	173,746.87	6	173,746.87
GST and Fuel Tax Liabilities	6,655.65	7	10,418.08
Payroll Liabilities	13,563.01	8	15,297.55
Staff Leave Entitlements	331,520.01	9	319,235.05
TOTAL CURRENT LIABILITIES	561,376.44		548,035.93
NET ACCUMULATED FUNDS	332,900.26		327,450.02

Michael Godwin (CPA-1598743)
MGA Accounting

Signed:

Michael Godwin

Date: 23 August 2024

NEPEAN MULTICULTURAL ACCESS INC
A.B.N 99 948 708 925

Notes to and forming part of the Financial Statements
For the year ended 30 June 2024

	2024 \$
Note 1	
Cash Assets	
Commonwealth Bank -Term Deposit	760,000.00
Commonwealth Bank -Business Online Saver	84,085.03
Commonwealth Bank - General Account	26.47
Accounts Receivable	28,259.99
	<u>872,371.49</u>
Note 2	
Cash on Hand	
Petty Cash SSI, SMACD, ART and Admin	410.00
Petty Cash CHSP	500.00
	<u>910.00</u>
Note 3	
Non-Current Assets	
Bus at Cost	152,121.45
Bus Accumulated Depreciation	(131,126.24)
	<u>20,995.21</u>
Note 4	
Payables	
Sundry Creditors & Accruals	20,471.06
TIL Wages	7,301.20
Relief Wages	5,118.64
	<u>32,890.90</u>
Note 5	
Unexpended Grants	
Unexpended Grants	3,000.00
	<u>3,000.00</u>
Note 6	
Allocations	
Provision for Sewing Machine Maintenance	2,000.00
Community Program Support	16,000.00
Professional Development	5,000.00
Marketing Strategies	3,000.00
Provision for SMACD Program	39,352.05
Provision for Equipment	8,394.82
Contingency	5,000.00
Organisational Restructure	9,000.00
Organisational Support	86,000.00
	<u>173,746.87</u>
Note 7	
GST and Fuel Tax Liabilities	
GST Collected	11,019.07
GST Paid	(4,284.42)
Fuel Tax Credit	(79.00)
	<u>6,655.65</u>
Note 8	
Payroll Liabilities	
Superannuation Payable	5,061.01
PAYG Withholding Payable	8,502.00
	<u>13,563.01</u>
Note 9	
Provision for Employee Entitlements	
Long Service Provision	167,631.71
Annual Leave Provision	66,290.00
Personal Leave	36,374.30
Redundancy Leave Provision	61,224.00
	<u>331,520.01</u>

Michael Godwin (CPA-1598743)
MGA Accounting

Signed: *Michael Godwin* Date: 23 August 2024

NMA AGM 2024

NEPEAN MULTICULTURAL ACCESS INC
A.B.N 99 948 708 925

Notes to and forming part of the Financial Statements For the year ended 30 June 2024

Note 10: Statement of Significant Accounting Policies

The financial report is a special purpose financial report prepared in order to satisfy the financial reporting requirements of Nepean Multicultural Access Inc. The committee has determined that the association is not a reporting entity.

The financial report has been prepared in accordance with the following Accounting Standards:

AASB 112: Income Taxes

AASB 1131: Materiality

AASB 111: Events Occurring After Reporting Date

No other Accounting Standards, Urgent Issues Group Consensus Views or other authoritative pronouncements of the Australian Accounting Standards Board have been applied.

The financial report has been prepared on an accrual basis and is based on historical costs and does not take into account changing money values or, except where specifically stated, current valuations of non-current assets.

The following material accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of this financial report:

(a) Income Tax

The entity is exempt from income tax.

(b) Fixed Assets

Fixed Assets are carried at cost less where applicable any accumulated depreciation.

The depreciation amount of all fixed assets are depreciated over the estimated useful lives of the assets to the association commencing from the time the asset is held ready for use.

Michael Godwin (CPA-1598743)
MGA Accounting

Signed: *Michael Godwin* Date: 23 August 2024

NEPEAN MULTICULTURAL ACCESS INC
A.B.N 99 948 708 925

Statement of Changes in Equity
For the year ended 30 June 2024

Balance at 30 June 2022	\$328,880.96
Net Operating deficit	(\$1,430.94)
Balance at 30 June 2023	\$327,450.02
Net Operating surplus	\$5,450.24
Balance at 30 June 2024	<u>\$332,990.26</u>

Michael Godwin (CPA-1598743)
MGA Accounting

Signed:

Michael Godwin

Date:

23 August 2024

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NEPEAN MULTICULTURAL ACCESS INC
A.B.N 99 948 708 925

Statement of Cash Flows
For the year ended 30 June 2024

	2024	2023
	\$	\$
Cash flows from operating Activities		
Receipts from Funding Bodies & clients	854,803.15	782,756.30
Payment to Suppliers, employees and etc	833,534.87	827,857.05
Net cash inflow from operating Activities	21,268.28	(45,100.75)
 Net Increase/Decrease for the period	 21,268.28	 (45,100.75)
Cash at the Beginning of the period	823,753.22	868,853.97
 Cash at the End of the period	 845,021.50	 823,753.22
 Reconciliation of operating Surplus (deficit) after tax to Net Cash inflow From Operations		
Operating Surplus (Deficit) After Income Tax	5,450.24	(1,430.94)
(Decrease) increase Income to be received	(2,378.51)	(23,636.48)
Accounts Receivable	(392.50)	(1,637.50)
Bus Accum Dep	5,248.54	5,248.54
Grant received in advance	770.00	(29,306.26)
Accrued Funds	0.00	(16,000.00)
Accruals	3,479.71	(4,195.58)
Provision for Equipment	0.00	(3,000.00)
Community Program Support	0.00	(3,000.00)
TIL Wages/ Relief Wages	2,302.81	(400.75)
GST Collected	(2,416.32)	7,387.69
GST Paid	(1,348.11)	764.50
Fuel Tax Credit	2.00	(81.00)
Superannuation Payable	(372.54)	631.98
PAYG Withholding Payable	(1,362.00)	1,598.00
Provision for Staff Leave Entitlements	12,284.96	21,957.05
	21,268.28	(45,100.75)

Michael Godwin (CPA-1598743)
MGA Accounting

Signed:

Michael Godwin

Date:

23 August 2024

NEPEAN MULTICULTURAL ACCESS INC
A.B.N 99 948 708 925

Detailed Income & Expenditure Account
For the year ended 30 June 2024

	2024 \$	2023 \$
INCOME		
CHSP-Social Support and Transport	312,305.50	283,751.68
Class Fees, Arts and Crafts	10,760.68	13,177.10
DCJ- St Marys Area Community Development Inc	247,054.95	233,352.34
Fuel Tax Credit Income	276.00	214.00
Interest Income	24,652.07	14,670.44
Membership, Refund, Donation	1,582.78	6,534.65
Miscellaneous Income	537.84	839.05
Other Fund	6,811.82	73,012.03
Program and Activity Contribution	26,778.42	22,650.80
Provision Income	2,230.00	19,000.00
SSI-Settlement Delivery and Other	154,010.32	107,553.68
WHL-Arts Health Project	0.00	22,407.41
TOTAL INCOME	787,000.38	797,163.18
LESS EXPENDITURE		
Auditing	1,650.00	1,650.00
Bank Charges	222.75	247.08
Bus - Registration	1,669.36	1,598.99
Bus Insurance	4,194.71	4,095.92
Bus Repair & etc.	3,294.69	4,964.72
Catering	20,880.01	14,674.91
Computers, Laptops on Cost & Repairs	3,600.00	54.55
Depreciation - Bus	5,248.54	5,248.54
Dues & Subscriptions	6,974.16	7,288.45
Facilitator Fee, Child Care	11,797.04	10,600.00
First Aid Allowance	1,118.49	769.14
Forum, Workshop, etc	14,083.35	11,360.00
Insurances	6,369.18	5,954.55
IT Support, Software, Equipment, Furniture	8,065.16	3,714.64
Legal Cost, AGM, Meetings	2,723.39	1,395.11
Marketing Promotion and Advertising	-	1,774.00
National Crime Check & WWCC	49.54	544.97
Office Amenities and Other	-	185.05
Office Supplies and Postage	1,550.27	1,677.40
Photocopying & Printing	4,321.29	3,500.12
Program Cost- Materials, Arts and Crafts, etc	12,128.58	16,797.87
Security, Repairs and Maintenance	1,921.09	898.97
Staff Leave Entitlements	12,284.96	21,957.05
Superannuation	60,910.73	60,914.38
Telephone, Internet, website	8,658.64	8,801.00
Training, Conference and Workplace Health and Safety	2,317.08	4,008.07
Translation & Interpreting	-	73.67
Transport Costs	4,218.15	3,969.86
Travel and Mileage Reimbursement	959.26	2,692.45
Volunteers	116.36	1,130.77
Wages & Salaries	564,470.70	583,452.24
Workers' Compensation	15,752.66	12,599.65
TOTAL EXPENDITURE	781,550.14	798,594.12
Surplus/ (Deficit)	5,450.24	(1,430.94)

Michael Godwin (CPA-1598743)
MGA Accounting

Signed:

Michael Godwin

Date:

23 August 2024

Services Report 2023-2024 Overview, a year of challenges and achievements

Reported By Laura Sardo

As always, NMA responded to the demographic changes and needs of our clients by delivering services and programs that addressed their issues within our contractual specifications of the different funding bodies.

Face to face services, group sessions, educational , capacity building programs and of course the celebration of diversity are NMA's continuous priorities.

The capacity building aspect of our work was strongly reflected in the success of the employment program that assisted..... clients, of whichsecured employment in different fields, ranging from entry level to highly skilled positions. Full credit is due to Shahnaz Martin and Mark Gerrin for their amazing work in this program.

In December 2023 we submitted our application for the Settlement, Engagement and Transition Support (SETS) to the Department of Home Affairs. We were informed of our success in May 2024 receiving 3 years funding from July 2024 to June 2027 . This funding, together with our vast experience in this area, will take NMA to another period of intensive support to recently arrived migrants and refugees.

We acknowledge and are grateful for the support of our partners in the government and non governments sector that share with us their resources and expertise achieving a high quality service for our clients.

We continue to convene the Penrith Multicultural Intergency (PMI), offering a monthly opportunity to share our combined knowledge across the sector as well as to address issues affecting the local Culturally and Linguistically Diverse community (CALD) at different levels . This year we were particularly proud of the work done by the PMI and NMA supporting the development of Penrith City Council Multicultural Action Plan 2024-2027.

The Penrith Harmony Day and Refugee Week Celebrations organised by PMI and lead by NMA are now traditional events in the life of the LGA with an average attendance of 130 people at each event.

In partnership with the Multicultural Health Service from the Nepean Blue Mountains Local Health District (NBMLHD) we celebrated Multicultural Health week delivering important information in different languages including local services and programs for all ages

After a few years of interruption, we restarted our CALD School Holiday Program with great success. We delivered this program at the end of T3 2023 and the end of T2 2024 holidays. A total 22 children of primary school aged enjoyed the program the included a variety of activities and outings. All credit to Sarah and Shahnaz for this very needed program.

NMA staff had active participation in forums such as Penrith Youth Interagency, Department of Communities and Justice local Multicultural

Advisory Council, Penrith City Council Multicultural Working Group, NBMLHD refugee Health Liaison Group, NSW Settlement Partnership working groups ensuring the CALD issues are represented and addressed at relevant levels.

On behalf of NMA's staff I present our sincere gratitude to the Management Committee members that always provide us with their guidance and support. Their commitment and expertise makes NMA a strong and respected organisation. THANK YOU!

Settlement, Engagement and Transition Program (SETS)

Reported by Laura Sardo

NMA's long standing history as settlement service provider under different Government policies and funding schemes expands over 35 years. Since 2015 NMA form part of the NSW Settlement Partnership (NSP) lead by Settlement Services International (SSI).

The Department of Home Affairs opened the 2024-2027 funding round in October 2023. At the time, SSI informed the NSP of their decision of not to tender for the above-mentioned SETS funding period. Accordingly, the 21 members of the NSP consortia applied individually. NMA submitted its application in December 2023 and were informed of its success in May 2024. My sincere gratitude to our governance body specially Andrew Reid and Grant Wiblin for their editing and advice during the submission writing period. It was a great team effort.

NMA partnership with the Humanitarian Settlement Program delivered orientation sessions to recently arrived refugees from Syria, Afghanistan , Iran, and Somalia. Fifteen (15) 2 days orientation sessions were delivered, attended by 221 people.

Equally important, NMA in partnership with Services Australia, offered 9 information sessions to the same targeted group specifically designed to inform the newly arrived about entitlement and access to Services Australia programs and benefits. These sessions were attended by 168 people.

The settlement of these communities in the area was only possible if accommodation and access to services was offered efficiently. Housing was the major issue to ensure long term settlement in Penrith. NMA , Penrith City Council , SydWest Multicultural Services and SSI combine efforts to implement a strategy to improve the newly arrived access to long term accommodation in the LGA. In April 2024 a Housing Forum was held attended by the Mayor of Penrith, the State Local member and local realtors. The main issues hindering the settlement in Penrith were identified as; lack of rental history, limited ESL support in local schools, extensive community groups and family support in other areas such as Fairfield Merrylands and Liverpool.

As a member of the NSW Settlement Services Partnership (NSP) led by Settlement Services International (SSI), NMA has supported and actively participated in the activities organised by the consortia at local and State level. We participated in a number NSP working groups including the

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Government Relations Group (GRG) that advocates and lobby government on the needs and issues relevant to the SETS target groups.

The Pacific Engagement visa is a new government initiative that offers permanent visas to members of the Pacifika communities under strict guidelines, NMA was offered extra funding to prepare ourselves and the local services for the possible local settlement of arrivals under this visa. NMA engaged the Pacifika Integrated Network (PIN) to deliver a Cultural competence workshop attended by 25 local service providers.

Case work and Information sessions are a crucial part of raising awareness and educating the community around Domestic and Family Violence. Our sessions topics Included:

- Building Healthy Relationships
- Identifying Domestic and Family Violence

The project:

- welcomed 40 new clients and provided services to 117 direct services
- provided 169 referrals
- delivered 38 information session and
- 4 community capacity building sessions

St Marys Area Community Development Project (SMACD)

Reported by Shahnaz Martin and Sarah Mangelsdorf

As we gather for our Annual General Meeting at Nepean Multicultural Access, it is with pride that we reflect on the remarkable achievements and transformative changes that have taken place within our community over the 12months. Our commitment to fostering a vibrant and inclusive environment for Penrith LGA has had significant progress in various programs that cater to the diverse interests and needs of our community members.

Program Highlights

1. Art Class: 34 Classes

This year, our Art Class has blossomed, engaging 34 classes (an average of 4 per class) in creative expression through various mediums. The class not only nurtured artistic talents but also fostered a sense of community among participants, culminating in a successful exhibition that showcased their remarkable works. With a change of teachers throughout the participants have welcomed and bloomed with the changes.

2. Drumming: 30 classes

The Drumming program has resonated with between 15-20 enthusiastic individuals per session, providing them with an outlet for rhythmic expression and cultural connection. The classes have not only improved participants' musical skills but have also encouraged teamwork and collaboration through group performances.

3. Sewing: 24 Classes

Our Sewing Class has attracted on average 16 individuals per session dedicated participants who have learned essential sewing skills, from basic techniques to advanced projects. This program has empowered individuals to create their own clothing and home decor, promoting sustainability and self-sufficiency within our community.

4. Japanese Social Group: 19 sessions

The Japanese Language Class has welcomed on average 15 Individuals per week with their children, enhancing cultural exchange and understanding. Participants have made significant strides in language proficiency, and cultural gatherings

5. Pottery: 33 Classes

The Pottery program has seen a vibrant turnout on average of 8 participants per week, who have enjoyed hands-on learning and creativity. The classes have not only taught pottery techniques but have also provided a therapeutic outlet for self-expression, culminating in a community kiln firing event that celebrated their creations. With encouragement to enter into Pottery expos throughout the year.

6. English Class: 21 Classes

Our English Class has successfully supported on average 6 participants in improving their language skills, fostering confidence and communication abilities. This program has been instrumental in helping non-English speakers integrate more fully into our community and access additional resources.

7. South Creek Initiative: 52 Sessions

The South Creek Initiative has continued for many years, engaging around 7 community members in various needle art activities. Participants come together and talk with each other, socially to get out and about whilst sharing in their love for needle work in a shared environment.

8. Employment - 52 sessions

The Employment program has been a huge success with NMA and TAFE NSW collaboration. With 71 people coming through the doors for help and support, this has been successful program as we successfully gained 21 clients were offered employment. The Employment program includes CV writing development of updates and job application support

9. Forums and Information Sessions

The program workers have participated in forums and have supported many sessions in partnership with local service providers:

- Grant writing - Employment in partnership
- Palliative Care session - Dietitian –Diabetes Prevention (Pacific Islanders) - Sector Connect
- International women’s Day x2 events - Multicultural Health week
- Family Fun Days - Penrith Youth Interagency (x8) - Spring Festival 2023 -PMI 8 meetings
- Seminar for Centrelink (x10) - Creative Kids Art Group (x8)
- Multicultural Health Week - Pacific Engagement Visa Consultation
- Cranebrook Primary School Harmony Day event

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Multicultural Mobile Aged Day Care Program

Reported by Elizabeth Chavez

The Day Care Program has been very successful for more than 30 years to this date, thanks to the ongoing support of the Department of Health and Aged Care, as well as Penrith City Council who provide us with the premises to run our program.

We are currently running 4 different groups per week; all groups are running to almost capacity.

During this year, our groups received information sessions that were organised after consultation with group members in order to provide information that is of importance and very useful to them.

We continue to provide culturally appropriate meals as food is a very important and integral part of people's lives. NMA understands that for our clients, sharing a meal brings them together and opens doors for sharing their experiences and promotes conversations that helps them become more familiar with each other, their stories have a lot in common.

The outings we provided allow our clients to enjoy each other's company providing enjoyment and entertainment. The simple act of attending the program on a weekly basis helps the clients to avoid isolation and makes them realise that they are not alone.

One of the biggest value of our program is the development of personal networks. Many of our clients become friends and communicate with each other on the days they are not at the Centre. We have also found that they visit each other when able and support each other when going through periods of need.

Please see the list below as it contains a few examples of the variety of speakers, topics and services that have visited our clients during this year.

- | | |
|---|------------------------|
| ➤ St Marys Police Department | Safety at home |
| ➤ Active Care Network | Transport services for |
| older people | |
| ➤ HACC Access Project | Access to local |
| services | |
| ➤ Penrith City Council | Aged Services |
| ➤ Meals on Wheels | Food services |
| ➤ Nepean Blue Mountains Local Health District | Health related topics |
| ➤ Penrith Women Health Centre | Women's health topics |

Our clients also had the opportunity to participate in and enjoy different yearly events in the area such as Senior's Week, Harmony Day and Refugee Week celebrations.

We look forward to another year working together to ensure our clients have a full and happy senior year.

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NMA AGM 2024

311 Group sessions

301 Direct service
sessions

323 Referrals

3092 Transport
services

1546 Meals

2023-2024 Management Committee, Staff and Volunteers

MANAGEMENT COMMITTEE

Executive:

President: John Joosten
Vice President: Caroline Goosen
Treasurer: Grant Wiblin
Secretary: Andrew Reid

Ordinary Members:

Connie Reid (Public Officer)
Anne Elliott
Mia Josten
Mark Gerin
Mahnaz Mirhosseini
Risa Koek
Poni Simi

STAFF

Manager and Settlement Services (SETS):

Laura Sardo

Multicultural Mobile Day Care Program Coordinator

Elizabeth Chavez

St Marys Community Development Worker

Shahnaz Martin

St Marys Community Development Worker

Sarah Mangelsdorf

Senior Finance Officer

Bhamini Nanthakrishnakumar

Multicultural Mobile Aged Day Care Program Workers:

Aida Fratti

Ian MacDonald (till April 2024)

Eduardo Guerra

Faezeh Zarabimafi

Volunteers

Conversational English Classes

Anne Elliott

Senior's groups

Ali Foroghi

Groups Facilitators:

Pottery group

Kerrie Keefe

Art group

Elisha Schnell /

Jadii Villacorta . . .

NMA AGM 2024



Nepean Multicultural Access Inc.

St Marys Corner Community and Cultural Precinct.

29 Swanston St. St Marys 2760.

PO Box 92 St Marys 1790

Phone: (02) 98332416. Fax: 902) 96734368

Email: nma@nma.org.au

Web: www.nma.org.au

AGM 2023



Airport community consultation

NMA AGM 2024



Airport community consultation



Art class



Service Australia information session

Deeming

Brian is single and has:

Bank account	\$4,000 @ 0.5%	\$20
Term deposit	\$10,000 @ 4.0%	\$400
Shares	\$34,000 dividends	\$1,680
Excess gift	\$5,000	
Account Based Income Stream	\$200,000 paying	\$10,000
Total		\$12,200

Brian's deemed income:

	\$62,600 @ 0.25%	\$157
	\$190,400 @ 2.25%	\$4,284
Total	\$253,000	\$4,484

SERVICE AUSTRALIA

Accumulated
\$500,000

NMA AGM 2024

Christmas Party 2023



Diabetic information session



Drum Workshop



Drum Workshop

NMA AGM 2024



Employment EXPO



Drum Workshop



Family Funday Cranebrook



NMA AGM 2024

Harmony day celebration 2024



Harmony day celebration at Kingswood school



Housing Forum



Housing Forum



NMA AGM 2024

Employment EXPO



Kids Art Creativity Workshop



School Holiday Program



Kingswood TAFE Harmony Day

NMA AGM 2024



Refugee Week Celebration Nepean Hospital



Multicultural Action Plan forum



Multicultural Action Plan forum



Service Australia Refugee Seminar

NMA AGM 2024



Pacific Engagement Information Session



Service Australia Refugee Seminar



Refugee Week Celebration

NMA AGM 2024



Refugee Week Celebration



School Holiday Program



School Holiday Program



NMA AGM 2024

School Holiday Program



School Holiday Program



Sector Connect Forum



Sector Connect Forum

NMA AGM 2024



Senior Group Dementia information Session



Senior Group Outing



Senior Group



Spring Festival

NMA AGM 2024



TAFE Information Session

